



BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

MEETING OF THE BOARD OF DIRECTORS

THURSDAY, NOVEMBER 9, 2023

ATLANTA, GEORGIA

MEETING MINUTES

CALL TO ORDER AND ROLL CALL

Chair Thomas Worthy called the meeting to order at 1:35 P.M.

Board Members

Present:

Stacy Blakley
James Durrett
William Floyd
Roderick Frierson
Al Pond
Kathryn Powers
Thomas Worthy
Valencia Williamson
Jennifer Ide
Jacob Tzegaegbe
Sagirah Jones

Board Members

Absent:

Freda Hardage
Russell McMurry
Rita Scott
Jannine Miller

Staff Members Present:

Collie Greenwood
Melissa Mullinax
Ralph McKinney
Rhonda Allen
Kevin Hurley
Peter Andrews
George Wright
Michael Kreher
Carrie Rocha

Also in Attendance: Justice Leah Ward Sears
Tyrene Huff
Kenya Hammond
Phyllis Bryant
Paula Nash
Jacqueline Holland

PUBLIC COMMENTS (SUBMITTALS VIA TELEPHONE, U.S. MAIL AND IN PERSON)

Rose Finch [via email] [2]
Matthew Rao [via mail]
Rusi Patel [via email]
Douglas Nagy [in person]
Chioke Perry [in person]
Patty Durand [in person]

1. APPROVAL OF THE MINUTES

Approval of the October 12, 2023 Board of Directors Meeting Minutes.

On a motion by Board Member Williamson, seconded by Board Member Ide, the motion passed by a vote of 11 to 0 with 11 members present.

2. BUSINESS MANAGEMENT COMMITTEE REPORT

Committee Chair James Durrett reported that the Committee met on October 26, 2023, and approved the following resolutions:

Committee Chair Report Business Management

Approval of the Business Management Committee Resolutions 2a & 2b. On a motion by Board Member Durrett, seconded by Board Member Durrett, the resolution passed by a vote of 11 to 0 with 11 members present.

3. PLANNING & CAPITAL PROGRAMS COMMITTEE REPORT

Committee Chair Stacy Blakley reported that the Committee met on October 26, 2023, and approved the following resolutions:

Committee Chair Report Planning & Capital Programs

Approval of the Planning & Capital Programs Committee Resolution 3a. On a motion by Board Member Blakley, seconded by Board Member Ide, the resolution passed by a vote of 11 to 0 with 11 members present.

4. OPERATIONS & SAFETY COMMITTEE REPORT

Committee Chair Al Pond reported that the Committee met on October 26, 2023, and approved the following resolution:

Committee Chair Report Operations & Safety

Approval of the Operations & Safety Committee Resolutions 4a, 4b, 4c & 4d. On a motion by Board Member Pond, seconded by Board Member Williamson, the resolution passed by a vote of 11 to 0 with 11 members present.

OTHER MATTERS

Chief Legal Counsel Peter Andrews read into the record the following settlements emanating from the Executive Session:

1. Approval of a Settlement - Tyrell Superville v. MARTA & Whitney Hadley - \$275,000
On a motion by Board Member Durrett, seconded by Board Member Pond, the motion passed by a vote of 11 – 0 with 11 members present.
2. Approval of a Settlement – Dwight Whatley v. MARTA - \$280,000
On a motion by Board Member Durrett, seconded by Board Member Powers, the motion passed by a vote of 11 – 0 with 11 members present.

6. COMMENTS FROM THE BOARD

Board Member Durrett was congratulated for his CID Recognition Award by Board Member Blakley. We are proud of him and grateful for his contributions.

7. ADJOURNMENT

The Board meeting adjourned at 1:47 P.M.

Respectfully submitted,



Tyrene L. Huff
Assistant Secretary to the Board

YouTube link: <https://youtube.com/live/jLM40NOKw6g?feature=share>

October 12, 2023 Board Meeting Public Comments

Received via (404) 848-6000, marta.board@itsmarta.com, public@itsmarta.com

Summary: **Four (4) customers provided a public comment**

4 – Emails

0 – Voice Messages

1.) Message Date: Wednesday, September 20, 2023

8:39 a.m. (Via Board Email)

Lakeisha Holder

lakeishaholder1@gmail.com

Good morning Am Lakeisha Holder I l've on 2046 Joseph E. Boone Blvd NW, Atlanta, GA 30314 I ride bus 51 to get work which is up in Cobb County But since the beginning of the year we have not had accurate buses on our route and lately now there have been only 1 bus there or serval elder and handicap people standing out side in the rain in the hot and now it's bout to be cold am just 1 of many who stay on tat street. lam trying to find out why are there not. And buses running and my area I have called and complain but it seems all we get in our area is nothing and it's not fair we have to work also we depend on marta I would like some one to reach out to me 404-964-2730 cause it's not like that up there by North spring or buckhead

2.) Message Date: Wednesday, October 4, 2023

11:20 a.m. (Via Board Email)

Rose Finch

theroseandfinch@gmail.com

MARTA is losing money from not collecting fares by giving homeless free rides and a home to live on the train and in the stations.

Not safe. Homeless vagrants push thru the gates every single day without paying the fare, they pee in the elevators and trains, they poop in their pants and leave poop stains on the seats of the train and they ride & sleep in the trains back and forth all day to avoid the heat and cold outside. Trash and food containers on the floors of the trains.

MARTA has become a homeless shelter and I think it's high time that the board of directors for MARTA be removed and replaced to include the removal of MARTA senior management and the MARTA Chief of Police. Fix the issue or leave the position. We Georgians want an immediate change to this threat to our quality of life.

MARTA's slogan is: To advocate and provide safe, multi-modal transit services that advance prosperity, connectivity and equity for a more livable region.

Well it's not safe and they are highly advocating the homeless to ride and live in around their stations and trains.

When MARTA needs money and their bond issue pops up there should be no support. There should be no Federal support or grants money until they clean-up and get strict on this horrid harboring the homeless and the expenses of other riders.

Stop harboring the homeless and abusers of the MARTA system. You have office workers who work in midtown who are also pushing thru the gates not paying the fare. We see it everyday.

Get new gates that will not even let a cockroach thru. We do not want to ride with stinky, nasty, ill-mannered people who abuse the MARTA rules and regulations. Change the rules and policies and get them off our trains!!

3.) Message Date: Thursday, October 5, 2023

9:20 p.m. (Via Board Email)

Stephanie Blades

stephanieblades53@gmail.com

Good Afternoon I am writing once again about Marta mobility and the poor service they offer the people on a daily basis. My daughter was booked for a ride on 9/4/2023 to be picked up at 7:30 am, but the van did come at that time so I called Marta dispatch center and spoke with Lashina that told me the van would be at my home at 8am so I waited until then and called back at 8:05 to find out what happened to the van and spoke with Lashina once again that put me on hold to find the driver and pulled up at 8:10 am while having to still pick other people up and get my daughter to DeKalb county from college Park by 9am and I was promised he would be taking my daughter straight to school from picking her up but that didn't happen, he went to Hershel Rd and picked up a person while having my daughter and another person on the van number 4501, then he went and dropped the last person he picked first and then the first he picked up next and my daughter was last and was dropped off at 10:05 am which made her miss her first class for the day, thanks to your dysfunctional driver. On 9/2/2023 my was picked up by van number 4468 11:21 am and went pick up other people and dropped him off at Grady and went inside and locked my daughter in the van air while she went to the bathroom and brought snakes and came back 15 minutes later to driver my daughter to her destination (school) in dekalb county where she was dropped off at 12:56 pm and has to be a 1pm. Again this is the service we have to deal with daily because we rely on the service from Marta mobility and the drivers are unacceptably disgustingly disrespectful without saying one word. This is what you all are allowing to service the people on a daily basis out of not caring about the people as long as money is being made only.

Thank you Ms S Blades

Mr Gonzalez is a joke as a manager, he makes excuses instead of fixing the situation all the time.

4.) Message Date: Wednesday, October 11, 2023

9:20 p.m. (Via Board Email)

Daniel Billings Jr

uga10@yahoo.com

Dear Kathryn Powers,

I am writing to you to address a problem.

This is an ongoing issue with bus 197 Davidson Parkway. I would like to be able to catch this bus home. Instead I have to catch the Georgia Express. I have to rush to make sure I'm at the bus stop at 5:00 p.m. to be on the George Express. Some days the bus 197 does not run they feel like they have to cancel it. Because there's no driver to operate the bus. Higher at the south side of Clayton County supposed to get to Atlanta and the bus don't run. Why are we paying taxes on the south side for Marta and there's no bus. I have a bring this attention to Marta through it's social media handler Twitter. All the customer service status is are we going to look into it and nothing gets resolved. How can you pick up business in Stockbridge and show start with community that you are here for us. Nobody can trust riding the bus if there's no bus to ride. I understand it comes every hour and it takes for a long time to get to Atlanta. When you can ride to Georgia Express and be there in 30 minutes. Georgia Express has a lot of traffic in the mornings in the afternoon on the buses due to the fact everybody enjoys riding it and I'll have to worry about the fact there'll be no bus.

Just for instance the other day I had to catch lyft due to fact no bus showed up. I get to a bus stop at 7:20 expected at 7:40 bus and there's no bus. I will send you the attachment of the picture that show on Marta to go there's no bus on the route. When once clicked the link see the date anytime yet I was waiting on you going to wonder why there's no bus.

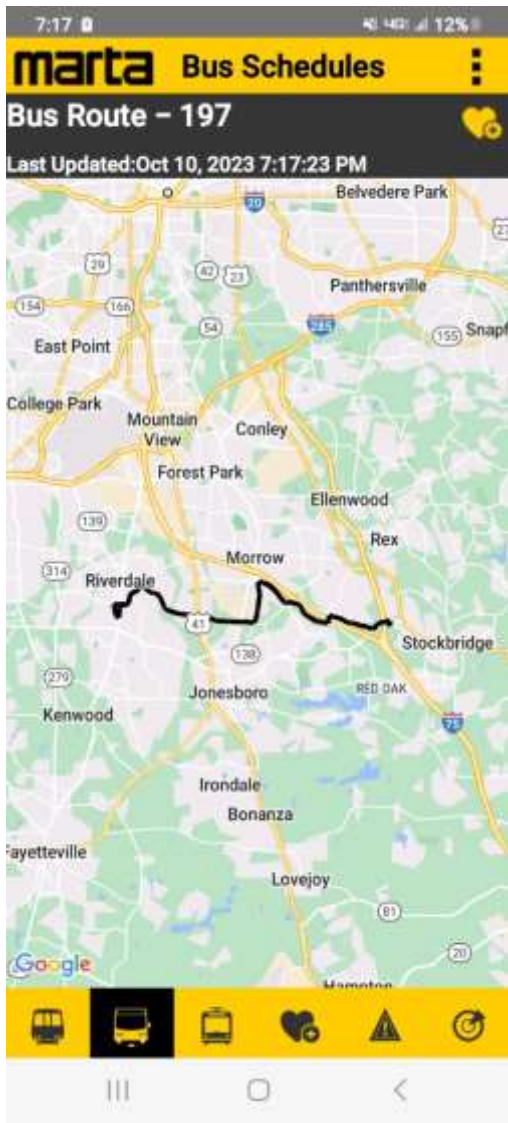
How is that was going to rely on a bus and the bus cannot get here to us.

Thanks for your time and help.

Sincerely,

Daniel Billings.

Sent from Yahoo Mail on Android



**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF CUSTOMER RELATIONSHIP MANAGEMENT (eCRM), RFP**

P50420

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of Customer Relationship Management (eCRM) is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the procurement of Customer Relationship Management (eCRM), after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the procurement of Customer Relationship Management (eCRM) by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF MARTA's EMPLOYEE ASSISTANCE PROGRAM (EAP)
SERVICES, RFP P50406**

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of MARTA's Employee Assistance Program (EAP) Services is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the procurement of MARTA's Employee Assistance Program (EAP) Services, after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the procurement of MARTA's Employee Assistance Program (EAP) Services by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

Resolution Authorizing the Solicitation of Proposals for Procurement Safe Routes to Transit, RFP P50421

**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF SAFE ROUTES TO TRANSIT, RFP P50421**

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of Safe Routes To Transit is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the Procurement of Safe Routes To Transit, after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the Procurement of Safe Routes to Transit by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Resolution Authorizing the Solicitation of Proposals for Procurement Safe Routes to Transit, RFP P50421

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

**RESOLUTION AUTHORIZING THE MODIFICATION IN CONTRACTUAL
AUTHORIZATION FOR MARTA-LYFT PARTNERSHIP, LOA L48275**

WHEREAS, on March 18, 2021 the General Manager entered into a Contract with Lyft, Inc. for a MARTA-Lyft Partnership, Letter of Agreement L48275; and

WHEREAS, on October 13, 2022 the Board of Directors of the Metro Atlanta Rapid Transit Authority authorized the General Manager/CEO or his delegate to increase the contractual authorization to add additional funds for MARTA-Lyft Partnership, Letter of Agreement L48275 in the amount of \$302,000.00; and

WHEREAS, MARTA staff has determined that it is in the best interest of the Authority to increase the contract value to provide for known changes and additions to the contract; and

WHEREAS, all contractual changes and additions for this modification will follow the Authority's procurement policies and guidelines; and

WHEREAS, the Department of Internal Audit will be requested to perform a cost/price analysis to determine fair and reasonable pricing; and

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO or his delegate be, and hereby is, authorized to increase the authorization for Contract No. L48275, MARTA – Lyft Partnership from \$500,000.00 to \$706,000.00.

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

**RESOLUTION AUTHORIZING AWARD OF A CONTRACT FOR
AUTHORITY-WIDE UNIFORMS FOR MARTA'S WORKFORCE, IFB B50238B**

WHEREAS, the Authority's Office of Bus Operations has identified the need for the Authority-Wide Uniforms for MARTA'S Workforce, Invitation for Bids Number B50238B; and

WHEREAS, on August 15, 2023, the Metropolitan Atlanta Rapid Transit Authority duly sent Notice of the Invitation for Bids to potential Bidders; and

WHEREAS, notice of the said Invitation for Bids was advertised in the local newspaper of the largest circulation in the Atlanta metropolitan area, once in each of the two weeks prior to opening bids; and

WHEREAS, all Bidders were given an opportunity to protest the bid instructions, specifications, and/or procedures; and

WHEREAS, on September 7, 2023 at 2:00 p.m., local time, one (1) bid was publicly opened and read aloud; and

WHEREAS, the single bid submitted by JWE Inc, is responsive and responsible and the bidder is capable of performing the Contract; and

WHEREAS, the Department of Internal Audit will be conducting a cost/price analysis to determine fair and reasonable pricing.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO or his delegate be, and hereby is, authorized to execute a Contract on substantially the same terms and conditions as contained in the Invitation for Bids Number B50238B, Procurement of Authority-Wide Uniforms for MARTA'S Workforce between the Authority and JWE Inc., in the amount of \$9,410,840.99.

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF MOBILITY (PARATRANSIT) SERVICES, RFP P50407**

WHEREAS, the Authority's Department of Operations has the identified a need for Mobility (Paratransit) Services; and

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of Mobility (Paratransit) Services is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the procurement of Mobility (Paratransit) Services, after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the procurement of Mobility (Paratransit)

Services by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

**RESOLUTION AUTHORIZING AWARD OF A CONTRACT UTILIZING THE GENERAL SERVICES
ADMINISTRATION (GSA) CONTRACTS FOR NON- REVENUE VEHICLE PARTS P50390**

WHEREAS, the Authority's Office of Bus Maintenance has identified a need for the Non-Revenue Vehicle Parts; and

WHEREAS, the Authority's staff has determined that the Non-Revenue Vehicle Parts may be purchased utilizing the Federal General Services Administration (GSA); and

WHEREAS, Section 14(l) of the MARTA Act permits the Authority to purchase without competitive bidding, any goods, supplies, equipment, other property, or services from any vendor who, at the time of such purchase, has in effect a contract or schedule for the State of Georgia or the United States Government, provided that such purchase is made pursuant to the price, terms and conditions of such contract or schedule and the Authority receives all the benefits thereof.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO or his delegate be, and hereby is, authorized to execute a Contract utilizing the Federal General Services Administration (GSA) Contracts that are valid at the time the Authority procures its Non-Revenue Vehicles Parts in the amount of \$2,818,546. The Authority will renew its Non-Revenue Vehicle Parts Contract pursuant to a valid GSA Contact.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Counsel, Metropolitan Atlanta
Rapid Transit Authority**